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Visual Story

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WELCOME!

We hope that you enjoy your visit to Rose Theatre Kingston. If you have any questions that have not been answered in this document, or you have any other special requirements or requests, please do not hesitate to contact us.

By email

info@rosetheatrekingston.com

By phone

020 8174 0090 Phone lines are open Mon - Sat 10:00 - 18:00

In person 24 - 26 High Street, Kingston upon Thames, KT1 1HL



THE THEATRE

WHAT DOES THE THEATRE LOOK LIKE?

This is what the theatre looks like from the outside, when you get inside, you will see our **Box Office**.



BOX OFFICE & FOYER

If you don't already have your tickets with you, you will need to collect your tickets when you get to the Theatre. You might have to queue to get these. The place where you get the tickets is called the Box Office. The area next to the Box Office is the foyer and this can get quite busy before the show.



BEFORE THE SHOW

WHERE TO GET FOOD AND DRINK, AND WHERE TO SIT DOWN BEFORE THE SHOW

There are seats on all floors, including the **Rose Café**. The first and second floors (called the **Circle** and **Upper Circle**) will be much quieter if you wish to have some 'chill out time' before, during or after the performance. On the ground floor, the Rose Café sells cakes and sandwiches, alcoholic and soft drinks as well as crisps and snacks. You can pre-order drinks for the interval, which will be waiting for you when you come into the Rose Café during the break. We also sell ice cream in a variety of flavours!



CIRCLE AND UPPER CIRCLE



ROSE CAFÉ

WHO YOU WILL SEE IN THE THEATRE

Lots of different people work at the Theatre and you might see some of them during your visit. Our **Front of House team and Ushers** may be walking around with walkie-talkies. They are there to make sure that everything runs smoothly. They will check your tickets and help you to find your seats. They can also answer any questions that you may have about the play or about the theatre.



WHAT TO DO WITH YOUR BELONGINGS

You can take small bags and coats into the auditorium with you (or we do have a **cloakroom** in the Rose Café you can use for larger bags). You can just pop these on the backs of your seats or underneath them. You may also take in any electronic devices that you may need. If you can, we would like you to **turn off any non-essential electronic items** during the performance.

FACILITIES IN THE THEATRE

If you need to use the **toilet**, you can look out for the signs or ask the ushers to show you where to go. The signs look like the below:



You can also leave the auditorium if the show is too noisy for you, and you would like to take a break.

We have a number of different places you can sit in to have some quiet time.



THE AUDITORIUM

WHERE YOU WILL WATCH THE SHOW

This is where you will sit and watch the play. Take your time before the show to find your seats and get comfy before the show begins. Everyone who is watching the show will have their own seat to sit in. You can find which seat you are sitting in on your ticket.

Don't worry if it gets a bit darker when the show starts, it's normal for the lights to go out. Everyone will need to try to be quiet and sit still if they can. Some people will make some noise or movement, but this is nothing to worry about.



THE STAGE

You will see the actors come out on the stage, which is at the front of the theatre and is raised up so you can see what is going on. Unfortunately, it's only the actors, and not the audience, who are allowed on the stage.

The name for all the scenery, furniture and objects used on the stage is called **the set**, which is on the stage.



DURING THE SHOW

You might find that watching a theatre show is like watching a film or television, but the actors are in the same room as you!

After some parts of the show, **some people might clap**. Don't worry though as clapping is good because it tells the performers that you are enjoying their show. If you are enjoying the show, it would be great if you could clap as well, but you don't have to. If you find the clapping too loud, just cover your ears, it won't go on for too long.



ROSE CAFÉ



ROSE AUDITORIUM STALLS





OUTSIDE THE ROSE

ROSE STUDIO





VENUE IMAGES: CSILLA HORVÁTH & RACHAEL LOWNDES